

Sharon Shore
3 Richview Court
Thornhill, ON L3T 7S9
October 11, 2000

Ms. Doris Grinspun
Executive Director
Registered Nurses Association of Ontario
438 University Ave., Ste. 1600
Toronto, ON M5G 2K8

Dear Ms. Grinspun,

I received your October 5, 2000 response to my letter of September 27, 2000. Your response failed to address *any* of the concerns I raised.

The Registered Nurses Association of Ontario has been giving out misinformation and untruths about the care that Lisa Shore received on October 22, 1998 at the Hospital for Sick Children. It has been making presentations about "good nurses" in which Lisa Shore's nurses were prominently featured.

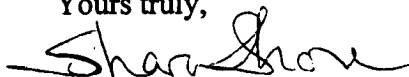
I have provided the RNAO with medical documentation that clearly shows gross negligence on the part of these nurses. Your actions to date and your inadequate response to my letter indicate that the RNAO condones and approves of the nursing care that Lisa received.

Since the RNAO voluntarily chose to use the issues surrounding my daughter's death and the nursing care she received in its presentations, you owe me the courtesy and decency of a clear and unambiguous response to the following questions:

- 1) Did the nursing care provided by Ruth Doerksen and Anagaile Soriano to Lisa Shore on October 22, 1998 at the Hospital for Sick Children – based on the medical records in your possession - meet a standard of care that the RNAO finds to be acceptable?
- 2) Does the RNAO intend to discuss the nursing care provided to Lisa Shore in any future presentations or lectures to nurses or nursing students?
- 3) Does the RNAO intend to discuss the nursing care provided to Lisa Shore in any public or quasi-public forum, publication, newsletter, or media?
- 4) If the answer to questions 2 or 3 is yes, will the RNAO also present Lisa's nursing flowsheet, the hospital protocols, and the unread doctor's orders as part of its discussion/presentation/communication?

The RNAO needs to decide whether its mandate is to protect all nurses no matter how negligent their actions or whether it truly wants to use its influence to strive for excellence in nursing practice. It cannot do both.

Yours truly,



Sharon Shore

cc: per attached