



**RNAO**

Registered Nurses  
Association  
of Ontario

L'Association des infirmières  
et infirmiers autorisés de  
l'Ontario

October 5, 2000

Sharon Shore  
3 Richview Court  
Thornhill, Ontario  
L3T 7S9

Dear Ms. Shore:

I am writing in response to your letter of September 27, 2000. Let me first express my deep regret that a presentation by a representative of the Registered Nurses Association of Ontario may have caused you additional distress. Let me assure you, this was not our intent as an organization, and it was certainly not the intent of Sue Williams, our Immediate Past President.

I also want to assure you that we are cognizant of your concerns. This tragedy continues to hold critical lessons for all of us.

Yours with warm regards,

*Patty Aird*

*for* Doris Grinspun, RN, MSN, PhD (cand.)  
Executive Director

cc: Shirlee Sharkey, President, RNAO  
Sue Williams, Immediate Past President, RNAO